## Corporate Overview







"Choosing the correct emergency medical equipment for today's demanding environments is not always easy. SP Services offers you support and guidance in selecting a total solution to give you peace of mind"

Nigel Knight Sales Director





# What you want, when you want it

SP Services is one of the largest suppliers of emergency medical supplies in the UK and has been established for over 25 years.

Centrally based in the West Midlands our 32,000 ft<sup>2</sup> National Distribution Centre is ideally located to serve you, wherever you are in the country.

Our huge stocks and regular deliveries ensure that you get what you want, when you want it. Infact the majority of our products are available next day, as standard.

#### A total solution

Whatever type of emergency work our customers are involved in, from fire, ambulance & police through to the army and special forces, we are able to offer a comprehensive range of products to satisfy the most demanding performance criteria.

SP Services can offer independent advice and support on the products available to meet your requirements. In addition, our Medical Audit Service, provides guidance on where you can rationalise your medical equipment, to make managing it simpler and easier.

### **Quality assurance**

We continually check the quality of our products from the leading manufacturers and suppliers to ensure that quality standards are maintained.

SP Services is accredited to Quality Management ISO 9001 and ISO 13485. You can be confident that our products are of the highest quality and at competitive prices.







SP Services export medical equipment and consumables across the globe and our team are some of the most professional and dedicated in the exporting world.

We offer a comprehensive product portfolio and our progressive thinking allows us to continually develop new products that meet the ever changing needs of our customers, ensuring that we lead the market.

All of our customers are provided with a dedicated sales manager who will oversee your order from start to finish. They work hard to optimise palletisation and loading to the maximum, to ensure that your order will arrive on time, fully intact, every time.

The Middle East inparticular is one of the largest emergency medical markets in the world. As Dubai, Abu Dhabi and the rest of the UAE have developed and grown so has the need for healthcare facilities and infrastructure. The market is dedicated to implementing advanced healthcare systems and strategies to ensure the protection of employees in remote locations.

SP Services has been a long term strategic partner supporting this development and continues to supply a diverse range of emergency medical supplies.

## A Global Partner

#### Why SP Services?

- Internationally recognised healthcare brands
- Dedicated customer support & after sales care
- Competitive prices
- Prompt delivery
- Innovative designs
- Bespoke products to customer specifications





#### **Industry Leading Service**



SP Services are passionate about customer service and are committed to delivering a first class service to all of our customers.

Our dedicated teams pride themselves on going above and beyond the industry standard and we adhere strictly to quality standards ISO 9001 and ISO 13485.







#### **Customer Partnerships**

Our clients span a diverse range of business sectors with many operating on a global basis, serviced by our local sales teams.

Our long term 'partnership' approach providing a total service solution has enabled us to be recognised as market leader in many sectors.

We continue to work for major clients and on prestigious projects, delivering a total service solution.





















#### **Design & Innovation**

SP Services is one of the UK's largest distributors of branded and own label medical products and consumables to all areas of the healthcare market. We are committed to designing, engineering and delivering quality products and medical solutions based on our advanced industry knowledge.

The SP Services product range has been developed to meet the demanding requirements of medical professionals across a broad range of industries and applications.

From healthcare professionals, clinicians and GPs, through to workplace and sports environments, ambulance and emergency, hospital and military use.

SP Services offer an equipment rental service when high value equipment is needed such as a defibrillator. Capital leasing options are also available which can enable medical institutions to stay on top of the latest technology and offer a lower cost of ownership.

## Donway

Our Donway brand delivers innovation with proven reliability. The range of traction splints and extraction devices have been in service with professionals in emergency rescue situations for many decades.

The Donway OS Lite stretcher for example, is constructed of carbon fibre and weighs just 4.3Kg - Lighter than any other metal stretcher.

# Parabag

Parabags are one of the world leading brands for emergency medical bags. Superior quality as standard, the range has been updated to meet the latest Infection Control Standards and utilise easy to clean fabrics.







#### **Rapid Response**

SP Services offer round the clock emergency contact and support to provide rapid response crisis supplies and disaster relief.

Working with a diverse range of relief organisations both domestic and foreign we are there when it matters.

#### **Crown Agents**

The presence of Crown Agents in Sierra Leone enabled SP Services to support the Ministry of Health & Sanitation in the fight against Ebola, supplying essential medical equipment to front line doctors and workers.

















#### Everything you need in an Emergency

As an innovative supplier of emergency medical supplies our continued success is driven by the ability to develop and deliver effective solutions whilst maintaining an unrivalled level of customer service.

Our specialised knowledge and industry experience ensures that we can supply the correct emergency medical equipment and supplies on each occasion, having a complete understanding of the requirements for patient care.

No order is too big or too small, with the majority of products offered in single units, standard cases and packs. We can customise our existing emergency equipment and kits to your specification or even create new equipment kits to suit your exact requirements.

We supply to the majority of the Statutory NHS Ambulance Services, Police Forces, Fire Services in the UK and to many of Her Majesties Prisons around the country. The UK Military has also become a regular customer with many SP products now having their own NATO Stock Number (NSN).



## SP Services ... a total solution for all medical emergencies





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